What is accessible transportation?
Accessible transportation, or paratransit, is door-to-door or curb-to-curb transportation for people with disabilities and senior citizens who are not able to use the regular public bus system, also known as fixed-route public transportation. Most cities require an application to determine eligibility before using this service. Once a rider is eligible, reservations need to be made ahead of time, as services are on a first-come first-serve basis. There is usually a cost for each ride. NM Centennial Care (Medicaid) provides non-emergency medical transportation. Centennial Care members may contact their Care Coordinator for more information about this benefit.

Farmington Red Apple Transit Dial-A-Ride Paratransit
- Door-to-door service within city limits, and limited service beyond the city.
- Hours of operation are Monday through Saturday, 7:00 am – 6:00 pm.
- Application required to determine eligibility to use service.
- Reservations are required and can be made up to one month in advance.

Las Cruces Dial-A-Ride Paratransit
- Curb-to-curb service within city limits.
- Hours of operation are Monday through Friday, 6:30 am – 6:30 pm.
- Application required to determine eligibility to use service.
- Reservations must be scheduled two weeks in advance.

Rio Rancho Dial-A-Ride Paratransit
- Door-to-door service within city limits for Rio Rancho residents 18 years and older with disabilities, and limited rides to and from Albuquerque for medical appointments only.
- Hours of operation are Monday through Friday, 7:30 am – 3:00 pm.
- Application required to determine eligibility to use service.
- Reservations can be up to two weeks in advance. Cash is not accepted for this service, and fare cards must be purchased at the Meadowlark Senior Center.

Santa Fe Ride Paratransit
- Curb-to-curb service for some areas of the city, with door-to-door service upon request.
- Hours of operation are Monday through Friday, 6:00 am – 10:00 pm, Saturday 8:00 am – 8:00 pm, and Sunday 8:30 am – 6:30 pm.
- Application required to determine eligibility to use service.
- Reservations required by 7:00 pm one day in advance, and can be made up to two weeks in advance.

Valencia County Dial-A-Ride Public Transportation
- Curb-to-curb transportation throughout Valencia County for everyone. When making a reservation, the rider can inform the operator about transportation accommodations that are needed, such as a wheelchair lift.
- Hours of operation are Monday through Friday, and times vary by location.
- No application required to use this service.
- Rides connect to the Rail Runner train, which links the rider to Albuquerque, Bernalillo, and Santa Fe. Bus fare is free with a valid Rail Runner pass.
- Reservations must be made by 12:00 pm one business day in advance.

Questions?
Call the CDD Information Network
1-800-552-8195
or visit our website at
www.cdd.unm.edu/infonet
Informational Tip Sheets:
www.cdd.unm.edu/infonet/tip-sheets.html

The information contained in this document is for general purposes only. This is not intended to provide medical or legal advice.
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