Phrases and Questions that Expand Conversations

1. What are your concerns/goals for your _______________?
   Work, family, child

2. Correct me if I am wrong.

3. Did I hear you explain?

4. Could you expand on that?

5. Please tell me more about ____________.

6. How do you imagine this might work?

7. How long have you been dissatisfied?

8. I understand your concerns

9. Here’s where I am having trouble following you. Can you help me get back on track?

10. Do ________ goals/outcomes make sense in the context of __________?
    Work, home, etc.

11. What do you think about this? How do you feel about this?

12. Is there anything else we need to address before we move on?

13. You are doing a good job.

14. Am I hearing your concerns correctly?

15. What is it about __________ you like, dislike?