Enhancing the Quality of Supports & Services: Upgrading the workforce and establishing performance expectations

1. SHIFTING THE POWER OF RISK

Individuals/families assume risks in self-directed programs. The system changes from protecting individuals to supporting people to have the life they choose. Policy issues include releasing states from liability. Informed individuals/families, in partnership with a state accepting of their competence, make safe and reasonable decisions. The disparity in health experienced by individuals with disabilities is overcome, reducing risk in health care issues.

Marilyn Martinez welcomes a friend to her new condo.

2. SELF-DETERMINED QUALITY

Individuals/families define quality based on desired life outcomes. Stakeholders are involved in all aspects of the state measurement and information system, which demonstrates achievement of desired outcomes in people’s lives. Quality assurance is non-intrusive and includes peer monitoring. A commitment to legal protections enforces access, integration and equal treatment.

Jon and Carol Peterson with friends at the top of Sandia Mountain.
New Mexico AFP Priorities

Enhancing the Quality of Supports & Services: Upgrading the workforce and establishing performance expectations

3 DIRECT SUPPORT PROFESSIONALS (DSP) STATUS IS UPGRADED WHILE RETAINING SELF-DIRECTED HIRING CHOICES

DSPs receive a living wage and can advance through education and voluntary certification that recognized a variety of skill sets. Individuals and families retain the option to hire friends and family.

Frank Baca and Bryan Blea outside of the Center for Development and Disability where Frank works part-time.

For the full version of these priorities for the New Mexico Alliance for Full Participation, go to: http://cdd.unm.edu/afp/index.htm